



Microsoft 365 for End User & Power User (1 Day)

Code M365-100

About This Course

This course will provide students with the knowledge and skills to efficiently use Microsoft 365 on a day-to-day basis. Students will learn how to use Outlook and Exchange Online, Microsoft Team, OneDrive for Business, SharePoint Online, and OneNote. At the end of this course students will be able to effectively navigate Microsoft 365 and make use of all the features of Microsoft 365.

Technology: Microsoft 365 Audience(s): End users

Language: Speaker Thai / Presentation English & Thai

Time: 9:00-12:00 -13:00-16:00

Prerequisites: Basic knowledge of Microsoft Office or Microsoft Outlook.

Course Outline

Module



Time: 9.00 - 10.30

Module 1: Microsoft 365 Overview

Lessons:

- Microsoft 365 Overview
- Accessing Microsoft365
- Managing Microsoft 365 profiles
- Set up and use Microsoft 365 on your phone or tablet

Mini Break



Time: 10.45-12.00

Module 2: Using Exchange Online / Microsoft outlook

Lessons:

- Overview of Exchange Online
- Working with Email and Folders
- Outlook People and IM Contacts
- Using the Calendar
- Shared Calendars
- Outlook Tasks
- Setting Outlook options, Signatures, Automatic



Lunch Break



Time: 13.00-14.30

Module 3: Using Microsoft Team

Lessons:

- Overview of Team
- Team Features
- Team group
- File library and File tab
- Share File and work with file together
- Chat in team and search people and file
- Communicate using Video
- Sharing Presentations, Content/Screen

Mini Break



Time: 14.45 – 16.00

Module 4: Using SharePoint Online

Lessons:

- Getting familiar with the SharePoint admin center
- Uploading a document by drag & drop
- Uploading a document by windows explorer
- Document Version, Check-in, Check-out
- Creating a folder
- Editing a document
- Editing document properties
- Downloading a copy
- Deleting a document
- Recovering a document
- Document search
- Manage security and Sharing



Time: 16.00 – 16.30

Module 5: Using OneDrive for Business and OneNote Online

Lessons:

- OneDrive Overview
- OneNote Online Overview
- Create, view, and edit files with OneDrive for Business
- Manage files with OneDrive for Business
- Create and organize a OneNote notebook
- Manage notes and share information